

Richardsons Leisure Ltd

HEMSBY BEACH HOLIDAY PARK

Access Statement for Hemsby Beach Holiday Park

Hemsby Beach Holiday Park, Beach Road Hemsby, NR29 4HT

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Hemsby Beach Holiday Park

Welcome

Richardsons Hemsby Beach offers family self-catering Holidays, in the traditional seaside resort of Hemsby on the Norfolk coast.

There is a range of 186 basic comfortable chalet accommodation, with 20 modern apartments and 6 first floor studio apartments. The facilities at Hemsby Beach include a heated swimming pool and play areas. The entertainment includes evening shows and competitions which are fantastic for all the family.

From our reception it's just a 10 minute leisurely stroll down to Hemsby's beautiful golden sandy beach. And it's only 7 miles to the famous bright lights of Great Yarmouth

As a company we at Richardson's take pride in our excellent customer service, delivered by our friendly Welcome Host trained team members.

Hemsby Beach Holiday Park

Getting here

Our Address is Hemsby Beach Holiday Park, Beach Road, Hemsby, Norfolk, NR29 4HT.

We are situated just a ten minute stroll to the beach, with good access to a main bus service into Great Yarmouth.

Rail

Although not on accessible directly by Rail, either a bus or taxi connection can be made from Great Yarmouth Station which is 7 miles away from Hemsby Beach Holiday Park.

For all rail enquiries contact: 08457 484950

Bus

Great Yarmouth has a bus station situated at Market Gate Shopping Centre, where a bus can be accessed for Hemsby. There is a bus stop directly outside the Holiday Park, with easy access into reception.

- Great Yarmouth Bus Station contact: 01493 855615

Taxi

A taxi rank is located at Great Yarmouth Railway Station, with a number of companies operating in this area.

Albies Taxis – 01493 331111

Diamond Taxis- 01493 733398

Compass Taxis - 01493 445544

Coach

Access by Coach is available at Hemsby Beach, with ample coach parking facilities.

National Coaches – 08705 808080

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Car Parking & Arrival

The Holiday Park is just set off of Beach road, Hemsby, with access from the road straight onto either of Hemsby Beach's main Car Parks.

- The surface of the car parks is tarmac, creating a flat area.
- There is no availability to reserve a parking space on the car park however with many of the chalets, parking is available either to the side or in front of the accommodation.
- There are two designated car parking bays allocated for Blue Badge Holders in the main carpark.
- At the front of the reception there is an area available for loading and setting down.
- Coach parking is available on request.

Entrance

The Holiday Park Reception has a step free disabled access entrance, with a door that opens inwards.

Hemsby Beach Holiday Park

Reception

The reception is located at ground floor level.

- It has a step free and level access throughout.
- The lobby is a spacious area, with seating, along with direct access to the main show bar area that has further seating, again on the ground floor level with a sloped access.
- We are able to provide assistance with regards to luggage upon request.
- At reception our team will be able to answer your questions on the Holiday Park and indeed the local area, e.g. Information on Bar and Swimming Pool Opening times and also information on connecting to the internet.
- On check in you will be presented with a welcome pack with useful contact numbers and information for your holiday. Information literature can also be collected at reception for the many local attractions.

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Public Areas

At Hemsby Beach the main complex is all at ground floor level, giving wheelchair access to all the facilities without any steps. Access to the chalets can be made at a number of exits throughout the complex again without the requirement of steps.

Toilets

- Toilets are available on the ground floor in both the bar areas and Swimming Pool within the main complex.
- The toilets are well lit
- Emergency pull cords are accessible in the toilets

Reception Lobby

- This area is well lit with plenty of natural lighting, in close proximity to the main Ballroom, with plenty of seating for guests to use for lounging, checking in or waiting for a taxi.

Walk ways

- These are spacious and well lit, with carpeted flooring.

Swimming Pool

- The swimming pool is accessed from outside at ground level, the swimming pool itself has steps into the water with hand rails.
- The area is well lit with wall lights and with natural light from the windows.
- Seating is available within the pool area, along with poolside showers and changing facilities.
- The walkways are carpeted providing a flat surface.

Arcade Area

- This area is at ground level, with space around the machines, the area is well lit with natural light coming in from the entrance doors. The flooring is carpeted providing a flat surface.

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Copa Show Bar

- The Show Bar is situated at ground level and can be accessed from either end of the complex.
- The area is well lit with and has large windows allowing natural light in.
- All areas within the Show Bar are step free.
- Should there be a requirement of a table which has additional room for wheelchairs or mobility, furniture is easily movable to create additional space.
- The seating area is carpeted and the dance floor having a laminated finish.

Rio Bars

- The Rio bar is positioned on the ground floor of the Holiday Park with ramped access.
- The bar area is well lit with ceiling lighting, there is also natural light from the large windows.
- The main seating areas are carpeted with a small laminated dance floor
- The furniture in the bar areas are not affixed to the ground therefore may be moved for additional space for wheel chairs or mobility scooters.

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Accommodation

- Hemsby beach has 186 chalets all at ground level, with 10 ground floor apartments and an additional 16 first floor apartments.
- All the rooms are well lit and have natural light throughout daylight hours.
- Of the 212 chalets and apartments there are 2 disabled friendly chalets.
- Both disabled units provide enough space for wheelchair and mobility access to our guests.
- Each disabled unit has an en Suite Bathroom, with a wet room along with accessible toilet and associated hand rails.
- There is flat carpet in all the bedrooms, with a hard flooring in the bathroom.

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Further information

Evacuation Procedure

- The use of fire exit signage information are used throughout the holiday Park, with an evacuation briefing taken by the team at the start of each Holiday break.

General Information

- Assistance dogs are welcome
- The nearest accident and emergency hospital is the James Paget in Great Yarmouth – 01493 452452
- The nearest dentist is in Hemsby – 01493 732433
- There is a Doctors in Hemsby – 01493 730449
- There is a local Pharmacy & Spar convenience store is a leisure 10 minute walk away from the Holiday Village.

